



**Partnership Agreement between all members of the Wigan Safeguarding Children Board including the Health Service, Education, Greater Manchester Police, Wigan and Leigh Homes and Greater Manchester Fire Service.**

## **Wigan Safeguarding Children Board**

### **Escalation Policy**

**Resolution of professional disagreements in work relating to safeguarding children, young people and their families**

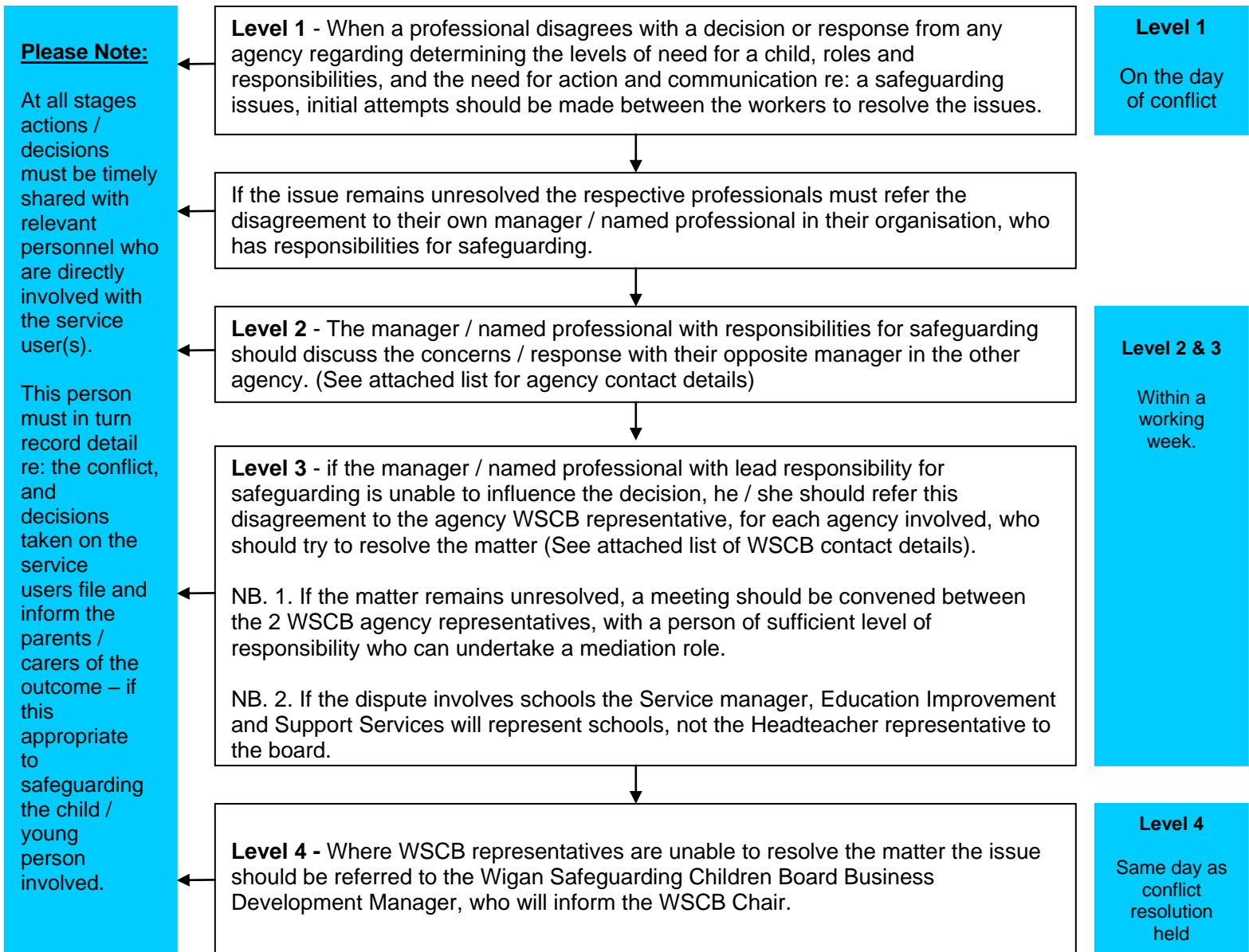
**Link to GM Safeguarding Procedures –**

**<http://greatermanchesterscb.proceduresonline.com/>**

WIGAN'S LOCAL PROCESS

Resolution of professional disagreements in work relating to safeguarding children, young people and their families

**WHEN ANY PROFESSIONAL CONSIDERS A CHILD IS AT IMMEDIATE RISK OF SIGNIFICANT HARM, THEN THE INDIVIDUAL MUST ENSURE THEIR CONCERNS ARE ESCALATED ON THE SAME WORKING DAY USING ESTABLISHED CHILD PROTECTION PROCEDURES.**



\*Proforma document should be sent to the Safeguarding Unit, People Directorate, for quarterly analysis, enabling identification of thematic issues and lessons learned, to inform further action to be taken by WSCB. This quarterly report should remain as a standing agenda item for the WSCB Executive Group.

## Agency Safeguarding Lead Contact Details – Level 1

- **Team Manager of your Social Worker**  
01942 828451
- **Children's Duty Social Care Team Managers**  
01942 828300 (ask for the team manager that is on duty)
- **Youth Offending Team**  
YOT Manager 01942 487126

## Agency Safeguarding Lead Contact Details – Level 2

- **Gateway Services Service Managers** (Social Care staff need to contact their Service Manager as a first step)

Locality 1	01942 486097
Locality 2 / Vulnerable Groups	01942 487080
Locality 3	01942 487975
Locality 4	01942 200899
Locality 5	01942 486344
- **People Directorate Safeguarding**  
Service Manager, Partnerships and Safeguarding  
01942 489680
- **Education Settings**  
Service Manager, Education Support, Organisation and Capital Development  
01942 486146
- **Wigan and Leigh Homes**  
Safeguarding Lead  
07919308813
- **Greater Manchester Police, Wigan Division**  
Response Inspector  
0161 856 7221
- **ALW Division Bridgewater Community Healthcare NHS Trust**  
Named Nurse for Child Protection  
01942 481161
- **Wigan, Wrightington and Leigh Acute Trust (WWL)**  
Named Nurse  
01942 778782
- **5 Boroughs Partnership**  
Named Nurse  
0151 244 4588
- **Probation**  
Probation Reception who will identify the appropriate manager 0300 0478 700
- **Wigan and Leigh Drug and Alcohol Recovery Service, GMW**  
Acting Head of Service, Wigan and Leigh  
01942 487570
- **CAFCASS**  
Service Manager  
07917 233 441

### WSCB Members - Level 3

James Winterbottom	Interim Director, Children and Families
Jayne Ivory	Assistant Director, Children and Families
Will Blandamer	Assistant Director, Reform and Transformation
Councillor Jo Platt	Portfolio Holder for Children and Young People's Services
Jill Hyde	Headteacher, Ince C of E Primary School
Supt Jackie Pendlebury	Greater Manchester Police, Wigan Division
Derek Dempster	Gtr Manchester Fire Service
Claire Davies	District Manager Executive, Greater Manchester Probation Service
Nichola Osborne	Assistant Director Designated Nurse, Wigan Borough CCG
Trish Anderson	Chief Officer, Wigan Borough CCG
Caroline Williams	General Manager, Children & Families Services Directorate, Bridgewater NHS Trust
Dr Umesh Prabhu	Medical Director, Wrightington, Wigan & Leigh (WWL) NHS Trust
Dr Sham Khan	Designated Doctor, Wrightington, Wigan & Leigh (WWL) NHS Trust
Chris Masikane	Assistant Director of Operations, 5 Boroughs Partnership
Jane Pilkington	NHS England
Mike Grimes	Director of Housing Needs, Wigan & Leigh Homes
Representative	Service Manager, CAF/CASS
Kay Bardgett	Executive Director, Wigan Leisure & Culture Trust

If the dispute involves schools the Service Manager for Education Support, Organisation and Capital Development will represent schools, not the Head teacher representative to the Board.

### WSCB Staff Details – Level 4

**Kath Nelson** WSCB Independent Chair  
**Nuala O'Rourke** Service Manager, Partnerships and Safeguarding  
**Lynsey Swift** WSCB Business Analyst and Coordinator

Tel: 01942 486025

**Agency Report re: recording inter agency conflict and resolution on a service users  
file**

**Name of child / young person:**

**DOB:**

**Address:**

**Name of Practitioner, Role and Agency:**

**Brief details re: inter agency disagreement:**

**Was this disagreement responded to at Level 1 of WSCB Escalation Policy? If so how was a resolution agreed?**

**If not, who was the individual (at Level 2 of the WSCB Escalation Policy) within your agency that you referred the disagreement to?**

**What was the outcome of this inter agency discussion at Level 2 of the WSCB Escalation Policy?**

**Was the conflict referred to your agency Board representative at Level 3 of the WSCB Escalation Policy? If so, what was the resolution?**

**Have you informed the parents/carers of the child / young person of this disagreement and the resolution?**



If not, is this due to safeguarding the child / young person?

**Pro-forma for reporting conflicts which have been resolved at WSCB agency representative level to WSCB**

Name of child / young person:

DOB:

Address:

Name of Board Members, Roles and Agencies involved:

Brief details re: inter agency disagreement

Methodology used to resolve the complaint

Does this case give rise to any lessons learned?      Yes      No (please circle)

If yes, please detail

Do these lessons learned indicate the need for the following:-  
(please circle Yes or No for each of issues below)

A requirement for staff training	Yes	No
Development of a new WSCB Protocol	Yes	No
Inform Commissioner of the Service	Yes	No

If yes, which service is this with regard to?

Further discussion at a particular WSCB Sub Group	Yes	No
If yes, which one?		

Further discussion at the WSCB Board / Executive	Yes	No
If yes, which one?		

Please e-mail your completed form to the WSCB Team at [wscb@wigan.gov.uk](mailto:wscb@wigan.gov.uk)