



## **Adobe Connect Plug-in**

Occasionally, it is necessary to install a plug-in to allow Adobe Connect to function correctly. This may be the case for learners own personal computers as well as the laptops issued to them via the IT department.

To install the plugin, go to a web browser and enter the following web address:

**<http://bit.ly/2cuiyDp>**

This will download a ZIP file – it may take up to 5 minutes to download. Double click to open the ZIP, and the double click the file inside to install the plugin.

Accept any prompts that may appear regarding the install.

Once finished, you'll need to close down the browser (Internet Explorer or Chrome) and re-open it.

If you have any problems installing the plugin, please contact IT Support. If possible, we will connect remotely to the laptop and assist you to install the plugin.